



APPOINTMENTS

GET IT NOW, THE RIGHT JOB FOR YOU

Ireland calls the shots

THE world has come calling on Ireland in a big way over the last few years.

Global call centre operations are setting up in this country at such a rate that we will soon be assuming the mantle of Call Centre Capital of the World.

The centres serve all customers who have enquiries or complaints about a company's product or services.

Opportunities in the sector are popping up all the time, as the word spreads throughout the corporate world and more multinationals locate here.

The trend was started with Information Technology companies like Gateway 2000 and IBM but the trend is now filtering through to other industries such as finance, travel and pharmaceutical sectors.

And as the call centre business has moved skywards there is an increasing need to train enough personnel to keep up with the demand.

LANGUAGES

The principal skill required, apart obviously from a good telephone manner, is a command of foreign languages.

A second language may not be a prerequisite for American corporations who are servicing their domestic market but an increasing number of companies are using Ireland as a base to service their worldwide interests.

SALARIES

A recent survey revealed that teleservice staff have enjoyed a 4.8pc rise in remuneration since January but due to the relative youth of the sector in this

BOOM IN NUMBER OF PHONE CENTRES

country, salaries still lag behind those of other European countries.

Another finding in the survey is that the demand can be matched with proper targeting as Ireland has one of the youngest populations in Europe with a high degree of take-up for advanced training.

ENTRY ROUTES

The demand for personnel is such that the Marlborough Recruitment firm has set up a special division to service the sector and is targeting universities and internet recruitment sites to attract candidates from abroad into the country.

For those who are attracted

to the sector are a number of routes of entry. A university degree in languages is one of the traditional ways of getting in.

But in response to the huge demand the Government has said it will set up courses that are specifically aimed at the sector.

One of these is a PLC telemarketing course that includes languages as an integral part of the programme which is underway at three colleges here.

Ballyfermot Senior College, Dun Laoghaire, and College of Commerce in Cork have initiated these courses and all report a huge interest in places.



□ YOU RANG: Call Centres rush to set up here

Career Opportunities

STAFF WANTED

for Health Stores opening nationwide

Full training provided

Salaries include performance related scheme

The health field is one of the fastest growing and most exciting businesses today. Now you are offered the opportunity to get in on the ground floor and have a career in helping people to a better way of life.

The Tony Quinn Group is opening new health stores throughout Ireland, if you are a healthy, enthusiastic, success orientated person who is also interested in helping others, then we want to meet you.

Training

Successful applicants will receive training in nutrition, business, sales and communication. This will include training in Educo from Tony Quinn personally (who has pioneered much of the Irish health movement).

Educo is the success system that Tony uses to help clients from all over the world to draw out more of their potential - from world champion boxer Steve Collins and international business people desiring higher levels of success to surgical operations without anaesthetic.

This is cutting edge mind technology information from the highest paid consultants in this field in the world today. Dr. Quinn is currently carrying out research with a London University so how the mind can be used more effectively in business.

Be part of a real health store.

The purposes of a really health store is to help people to a better way of life. When customers come in we know that they want to make changes and improve. Our job is to provide the information and the means for them to do so.

The right nutritional programme and food supplements can make a vital difference to anyone's health, shape, mental attitude, energy and even their level of success in business and life. Our health stores' policy is to provide only high quality supplements that work. We are continually updating and researching new products. Would you like to join us in our goal for a healthier Ireland?

Application Details

Application forms are available in all Tony Quinn Health Stores and by post form our Head Office at:

Tony Quinn Health Centre,
10/11 Grafton St.,
Dublin 2.
Tel: 01 671 2788

Please return your application to:
Tony Quinn Health Centre,
10/11 Grafton St.,
Dublin 2.



Princess House

Princess House, an exciting Party Plan company now solely British-owned, are planning to expand their very successful business operation in the Dublin area.

We are looking for a committed and enthusiastic

Regional Manager

with a proven track record in the direct selling industry to develop these areas. An excellent earning opportunity exists for the right person.

If you think you are the right person and are looking for an exciting and challenging career, write with a full CV and any other relevant details to:

Janet Hewitt
Joint Managing Director
Princess House Ltd.

West Point, West Road, Hexham
Northumberland NE46 3RR, England



SCHOOL LEAVERS WANTED

For northside and southside positions. Apprenticeship furniture sales persons required. Also apprentices carpet fitters required. Please phone 4660118 between 11 and 1pm only for appointment. 466000

EMPLOYMENT OPPORTUNITY IN LONDON

A leading Dry Cleaning/Laundry facility in West London is seeking full time GENERAL ASSISTANTS

Selected employees will be offered free accommodation in West London, salary neg. C.V.'s must be received by June 24th, 1997, marked attention of Benny Eml. Our fax and address are as follows-

SYLVIA GREY DRYCLEANERS LTD.
67-69 Judds Road, London W12 9SD. Fax: 0044 181 749 2643